



Customer Care Packet



On behalf of our entire team, we would like thank you for trusting Bathtub Made New with your most recent home project. We were very happy to help.

This care packet can help you keep your refinishing work looking brand new for many years to come.

Please contact our office if you have questions.

Sincerely,

The Bathtub Made New Team

Office: 585-310-2284

makeitnew@bathtubmadenew.com

REFER US AND EARN UP TO \$100

585 - 310 - BATH (2284)
WWW.BATHTUBMADENEW.COM
MAKEITNEW@BATHTUBMADENEW.COM

REFERRALS ARE THE BEST BECAUSE OF YOU!

When you refer us, it means we did such a great job, that you want others to have the same experience! As a small business, that means the world to our team!

As a thank you for promoting us, we have a referral program designed to put a little extra money in your pocket

HERE'S HOW IT WORKS!

Refer Us **1 Client** Who Purchases
Receive: \$25 Gift Card

Refer Us **2 Clients** Who Purchase
Receive: An Additional \$25 Gift Card

Refer Us **3 Clients** Who Purchase
Receive: An Additional \$50 Gift Card

All referred customers must notify their sales consultant, of the person whom referred them, before the purchase is made.

Original customer will be notified of the purchase and a gift card request will be made. Gift cards are paid out once the new clients order project has been paid in full.

On behalf of our entire team, thank you again for being a raving fan of Bathub Made New!



3 New Clients For Us Means
A Total of \$100 in
Gift Cards For You!



SHARE YOUR “MADE NEW” EXPERIENCE



DID WE EARN 5 STARS?

Your feedback is important to us! It helps our team strive for excellence, while informing future customers on what they can expect when they work with Bathtub Made New.

OUR WEBSITE MAKES IT EASY TO TELL US HOW WE DID!

Go to www.bathtubmadenew.com

Look for the stars on our home page



Choose your favorite Social Directory to leave your review; you can choose from:



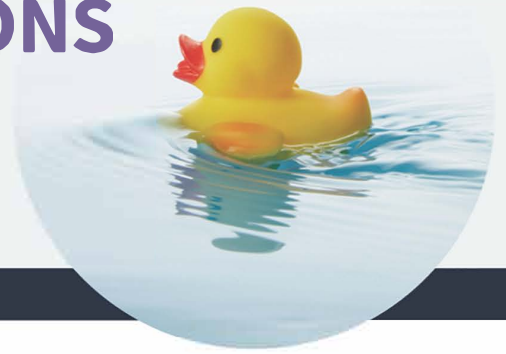
Tell us about your “Made New” Experience



Our greatest reward is the feedback we receive from our customers and we're looking forward to hearing how we did with your project!

REFINISHING CARE AND MAINTENANCE INSTRUCTIONS

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Thank you for you trusting Bathtub Made New with your recent refinish project. The following instructions will keep the finish clean and attractive for many years to come. Failure to follow these instructions may cause you to void your warranty.

1. Do not wet the surface for 18 to 24 hours after refinishing work is completed.
2. Carefully remove masking tape and paper after 10 hours, if left on after job is complete.
3. Replace bathtub hardware and caulk after 10 hours, if not done by installer.
4. Regular cleaning is important to prevent dirt and soap scum build up. Clean with warm water and liquid detergents or non-abrasive bathroom cleaners. Recommended cleaners are:
 - » Lysol Tub and Tile Cleaner
 - » Lime Away Bathroom / Kitchen Cleaner
 - » Dawn All-Purpose Liquid Soap
 - » 50/50 Hot Water and White Vinegar
 - » Scrubbing Bubble Without Bleach
 - » Mr. Clean Without Bleach
 - » Ivory All-Purpose Liquid Soap
 - » Windex Multi-Surface
5. For refinished shower walls, we recommend using a squeegee after each shower use, because it will help reduce your cleaning time and preserve the finish.
6. Never use suction cup bathmats, or any suction cup shelving to refinished surface.
7. Repair leaky faucets right away. Constant dripping will cause premature wear and drain rust.
8. Do not use acids on the finish. If using drain opener, carefully pour it into the drain, trying not to spill it on the refinished surface. Other chemicals, such as hair dye can also cause damage.
9. To keep your bathtub surface in the best condition, do not store soaps, shampoo bottles etc. on the corner ledges. Water can get trapped underneath and in time, this can cause the finish to discolor. A hanging shower caddy works well to store these items in your wet area.
10. Liquid car wax works well to protect the finish and can make it easier to clean. Follow the directions on the container for use. Waxing around the drain will also keep water and rust stains from forming. Apply wax every 3 months or so. Never wax bottom of the bathtub, it will make your bathtub or shower base very slippery and dangerous.

These will clean the refinished surface without dulling the finish. We also recommend using a paper towels, washcloths, or soft sponges when cleaning your bathtub or walls.

FAUCET CARE AND MAINTENANCE INSTRUCTIONS

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YOUR CLEANING GUIDE

Please follow the guidelines below when caring for your fixtures.

Cleaners We Recommend For Cleaning Your Faucet And Fixtures:

- » 50/50 Hot Water And White Vinegar
- » Dawn All-Purpose Liquid Soap
- » Fantastik All Purpose Cleaner
- » Formula 409 Antibacterial All Purpose Cleaner
- » Ivory All-Purpose Liquid Soap
- » Windex Original Glass Cleaner



We also recommend using a paper towels, washcloths, or soft sponges when cleaning your faucet and fixtures.

Products To Avoid Because They Will Damage Your Faucet Finish:

- » All Scrubbing Bubbles Cleaners
- » Bleach Based Cleaners
- » Industrial / Abrasive Cleaners
- » Lysol Basin Cleaner
- » Rust and Tarnish Removers
- » Scotch-Brite Heavy Duty Sponges
- » Soft Scrub
- » Steel-Wool / Wire Sponges
- » Tile Cleaners and Grout Protectors
- » Toilet Bowl Cleaners



Please note that some cleaners that are approved for cleaning refinished surfaces are not approved for directly cleaning faucets and fixtures.



In more cases, a quick towel wipe will clean your fixtures.

For stubborn mineral deposits, clean with a toothbrush and a solution of 50/50 white vinegar and hot water.

A solution of 50/50 white vinegar and hot water is the safest way to clean and protect both your wet space and your fixtures.

**Always blot dry any water from faucet surface to avoid mineral deposits or hard water stains.*

